

# The Answer to Signal Loss





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Katherine Bishop
Marketing Coordinator





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#### Our Speaker



NIRISH PARSAD Practice Lead, Emerging Tech





#### **POLL**

# What is your biggest concern regarding signal loss?

- Collecting and using first-party data effectively
- Maintaining customer privacy and compliance with new regulations
- Maintaining the accuracy of attribution and measurement
- Maximizing marketing ROI in a world without third-party cookies



#### **Unavoidable Verities**

#### Meta's Mighty Mettle

| Meta is still on top: U.S.: Facebook 175M MAU / Instagram 143M MAU.

| 61% of the eligible audience in the United States use FB (50% Instagram)

#### Blue Bubble Bliss

84% of Gen Z use an iPhone. More than any other demographic.

Apple users make and spend more \$\$\$, and they're harder to track.

#### Foster First-Party Fidelity

Regulation + Apple Privacy Framework address trust and transparency

| Collect and use IPD responsibly



### What's keeping Mark up at night?

"[A]ds **signal loss** . . . caused our revenue to be much lower than I'd expected. I got this wrong, and I take responsibility for that." - Mark Zuckerberg



### Apple Se**y**ied Signals

Apple did not block signals on a website. They severed the ability for third party solutions to freely capture that data (like Facebook) and limited a first party solution's ability to persist that data (like your email platforms).

Those signals are still being generated. But, in today's privacy-by-default world, those signals have nowhere to go and without a solution, upwards to 70% of signals disappear without a trace.

#### This is SIGNAL LOSS



### Signal Loss Across the Web (US) Rails, Regulation and Real People

56%

Devices are mobile. 57% of those are Apple

**53%** 

Browsers are NOT Chrome. And they're privacy enhanced

47%

Operating systems are Apple. Also privacy enhanced by default

5

States started (CO, CT, UT, VA) or enhanced (CA) privacy laws in 2023

39%

Users between 16-64 use an ad blocker. Mostly on computers.

**Collection is busted** 

the 1p pixel is still mighty. we just have to feed it.



# What Happens to a Pixel When You Feed it?



## Facebook Works

#### **Skincare Brand**

+54%

Increase in ROAS

+89%

Increase in purchases

+122%

Increase in revenue off of only a 44% increase in cost

-26%

Decrease in CPMs

#### **Luxury Fashion Brand**

+40%

Increase in ROAS

+43%

Increase in purchases

+14%

Increase in revenue off of only a 19% decrease in cost

**-7%** 

Decrease in CPMs



All in-platform data from Facebook

#### Event Match Quality Scores Improved Across the Board

#### Why are EMQ scores important?

EMQ scores tell you how well your server events match with customer information.

Better data quality enhances the ad personalization, optimization, and measurement capabilities of Meta's technologies, resulting in more effective targeting and relevant ad delivery to your intended audience.

<b>EMQ Scores</b>	10/31/2022	2/2/2023	Improvement
Add to Cart	4.5	6.1	<b>1</b> 36%
Page View	4.5	5.9	<b>1</b> 31%
View Content	4.5	5.7	<b>1</b> 27%
Purchase	8.8	8.9	1%
EMQ Scores	11/17/2022	2/2/2023	Improvement
Initiate Checkout	4.3	5.9	<b>1</b> 37%
Add to Cart	4.4	5.6	<b>1</b> 27%
Search	4.2	5.2	<b>1</b> 24%
Page View	4.4	5.4	<b>1</b> 23%
View Content	4.3	5.2	<b>1</b> 21%
Subscribe	7.7	7.8	<u>1</u> %
Purchase	8.4	8.5	1%



### Apple Limits 1P Tracking, Impacting Email, Too

#### What's happening here?

Apple's Intelligent Tracking Prevention (ITP) limits the lifespan of first-party cookies to just seven days. This means that after seven days, websites can no longer track a user's activity on their site using first-party cookies.

Improving data capture for the abandoned cart flow captured 17% of the overall abandoned cart revenue, plus strengthened the overall conversion rate.



#### **Luxury Fashion Brand**

Email KPI	ESP's Abandoned Cart Flow Total	What the ESP Missed
Delivered	6,594	962
Revenue	\$22,934	\$4,933
AOV	\$269.82	\$290.18
Conversion Rate	13.51%	19.77%
Open Rate	93%	98%
CTO Rate	11%	9%
Unsub Rate	0%	0%
Complaint Rate	0%	0%

### How Did We Do It?



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#### Infrastructure | Blotout.io

Mighty Pixel > Domain Data Layer > Real-Time

No storage, zero copy of data, compliant

### Key Takeaways

Signals are severed, but still there.
 Collection is busted but the pixel is resilient.

Facebook STILL works. Your ESP is missing signals.

3. In 15 minutes, you turn back the clock on signal loss, and feed your growth stack the data. It's HANGRY for it.



#### Q&A



NIRISH PARSAD Practice Lead, Emerging Tech



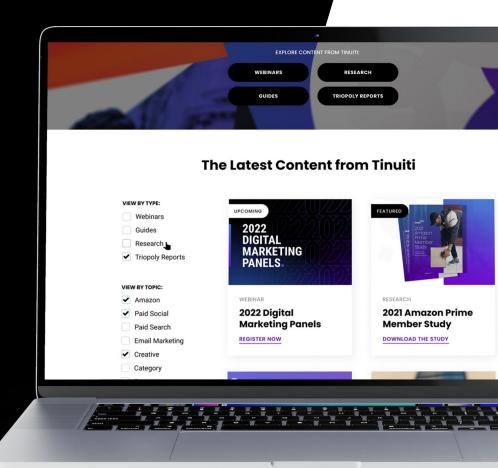


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### Thank you!



